



Student Handbook 2025-2026



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Land Acknowledgement

Canadore College resides on the traditional territory of the Anishinaabeg and within lands protected by the Robinson Huron Treaty of 1850. This land is occupied by the people of Nipissing First Nation since time immemorial.



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Welcome to Canadore College!

For more than 50 years, Canadore has been the college of choice for students from Ontario, Canada, and around the world. Canadore is built on five strong pillars – student success, program and service excellence, connection to community, sustainability, and innovation and entrepreneurship. The 5 Pillars act as Canadore’s operations decision filters to our actions. All that we do must align with the guiding pillars in support of the College’s strategic direction.

For you, our students, this means we will help you maximize your potential and acquire skills you will need for employment.

This handbook is a valuable tool. It will help guide you through the programs, supports, services, and opportunities Canadore offers. Please keep it handy.

Great Things Happen Here!

George Burton
(he/him)
President and CEO



College/Campus Information



Campus Locations

Detailed information on campus locations can be found here: [Campus Locations - Canadore College](#)

Maze Map

The Information Technology Services (ITS) and Marketing teams are thrilled to introduce MazeMap, Canadore College's interactive wayfinding solution. MazeMap offers an intuitive interface that allows you to effortlessly locate various facilities, offices, special events, and essential points of interest throughout our campuses. Whether you're in search of a particular office, seeking out the nearest coffee spot, or locating vital amenities like elevators, washrooms, or defibrillators, MazeMap has got you covered.

You can access the web-based MazeMap here: [MazeMap](#)

Hours of Operation and After Hours Access

Regular hours of operation at all Canadore campuses are 8:30 a.m. to 4:30 p.m., Monday to Friday. Hours of operation are subject to change without notice. Full-time courses at Canadore are typically delivered 7:30 a.m. to 10:00 p.m., Monday to Friday.

Campus closures, which include statutory holidays, are listed on the college website here: [Important Dates and Deadlines](#). Please note that a closed campus means no entry permitted to students as well as the public. For information regarding campus closures or access to facilities outside regular hours of operation, please contact Security Services at 705.474.7600 ext. 5555.

College/Campus Closure Practices

As a public institution, Canadore attempts to remain officially open at all scheduled times. In the event of cancellations resulting from inclement weather or emergency situations, an announcement will be posted to the iLearn home page news with information pertaining to the closure.

Safe Campuses



Canadore Safe App

Download the Canadore Safe App Today!

App Features Include:

- Alert Status
- Emergency Contacts
- Friend Walk
- Virtual Walkhome
- Report a Tip
- Campus Maps
- Emergency Plans
- Support Resources

[Canadore Safe on the App Store \(apple.com\)](https://apple.com/canadore-safe)

[Canadore Safe - Apps on Google Play](https://play.google.com/store/apps/details?id=com.canadore.safe)

Campus Walk Program

Canadore College, in cooperation with Nipissing University, offers a Campus Safety Walk Service that runs from September to April at the College Drive Campus:

PH: 705.494.9192

Monday – Friday

6:00 p.m. – 10:45 p.m.

Outside of set hours call 705.474.7600 ext. 5505 or 705.498.7244

Help Alarm Buttons

College Drive Gymnasium

There are three (3) Help Alarm Buttons in the women's change room:

one (1) in the showers,
one (1) in the washroom, and
one (1) in the locker area.

There is one (1) button in the men's change room.

Aviation Campus

There is one (1) Help Alarm Button each in the following areas: cafeteria, men's & women's bathroom, two (2) in the hangar, west and east walls, and men's & women's change rooms on second floor (1).

Internal Emergency Phones

College Drive Campus

There are three (3) Internal Emergency Phones located in Canadore's Hewgill Hall on the first, second and third floors beside rooms D120, D231 & D340.

Three (3) Internal Emergency Phones are located across from the elevators in the Nipissing University "A" block on the first, second and third floors.

Four (4) Internal Emergency Phones are located across from the elevators in the Nipissing University "H" block on the basement, first, second and third floors.

Commerce Court Campus

Two (2) Internal Emergency Phones are located at Commerce Court Campus on the first floor near E132, and one on the second floor near E228.

First Aid & Automated External Defibrillator (AED)

Canadore College trains its employees in First Aid and the use of AEDs multiple times per year. If there is a medical emergency, please call 911. For medical assistance on campus, please call Campus Security staff or utilize an onsite emergency phone:

Aviation Campus: dial ext 5555, or call the primary Campus Security cell at 705-498-7244

Commerce Court Campus: dial ext 5636, or call 705-498-9375

Safe Campuses

Emergency Preparedness

The College maintains an Emergency Preparedness Plan. Administration and Campus Security staff are trained on emergency response procedures. Campus lockdown procedures are posted in each classroom as well as in public areas; these posters have been customized based on their location.

Safe and Respectful College Community

The College is committed to providing a safe and respectful college community that is free from violence and harassment. Please see the following resources to learn more about every person's right and responsibility to contribute to a safe college community.

- *Respectful College Community Policy and Procedure*
- *Respectful College Community Policy Complaint Form*
- *Respectful College Community Procedure*
- *Safe College Community Policy*
- *Sexual Assault and Sexual Violence Policy and Procedure*

Students who violate these policies or are deemed to be a threat to themselves or others may be subject to non-academic involuntary withdrawal from the College.

For more information, visit: [Policies - Canadore College](#)

Sexual Violence and Consent

Student Feedback on Sexual Assault and Violence Policy

Canadore College values student input into the evolution and maintenance of our [Sexual Assault and Violence Policy](#). Feedback may be provided informally to Campus Security at 705.474.7600 ext. 5555.

What is consent?

Express willingness. Give permission. Agree.

Consent must be given freely, be maintained, and can be withdrawn at any time.

Canadore College respects all individuals' civility, diversity, dignity, equality, sexual orientation, and freedom. The College is committed to maintaining a healthy and safe learning, living, social, spiritual, recreational, and working environment.

Where to Report

Campus Security is the main contact for sexual violence reports. Campus Health Centre, Student Success Services, and Residence Life will also accept reports.

Campus Security

705.474.7600 ext. 5555
705.498.7244 - College Drive
705.471.2488 - Secondary Number
705.498-9375 - Commerce Court
705.303.5028 - Aviation
security@canadorecollege.ca

Student Success Services

College Drive Campus, Room C262, 705.474.7600 ext. 5205
Commerce Court Campus, Room E101a, 705.474.7600 ext. 5655
Aviation Campus, Room Y237, 705.474.7600 ext. 5956

Residence Life Staff, Front Desk

705.980.1301 ext. 0
info@canadoreresidence.ca

For more information, visit [Consent - Canadore College](#)

Safe Campuses

Canadore Assessment and Care Team (A.C.T.)

Canadore A.C.T. supports a safe campus environment by evaluating and responding to potential threats. The team supports the well-being of students, employees and the entire college community.

The team is comprised of members from:

- The Academic Area
- The First Peoples' Centre
- Health, Safety and Environmental
- Residence
- Security
- Student Services

Canadore College has formed a multi-disciplinary violence, risk and threat assessment team which will function as a group evaluative tool to review and assess behaviours of individuals that may be perceived by the college community as concerning, violent and/or behaviours that pose a potential risk to others.

This team will provide a forum for identifying and providing an ongoing review of individual behaviours that are of a concerning nature. The team is designed, in its membership, to cover a diverse cross section of the college community which will collect and comment on the information presented regarding the behaviours of individuals identified and, through review, will determine action plans to manage the behaviours in a proactive manner. These action plans will include the implementation of related policies and procedures, identification of potential risks to college community and business operations, and mitigation strategies to alleviate risks.

For more information, visit: [Canadore A.C.T. - Canadore College](#)



Student Experience

Paying for College

The Financial Aid Office is ready to help you in making your post-secondary dream a reality. They help students navigate the OSAP application, understand loans and grants, provide direction on finding and applying for scholarships and bursaries, and provide budgeting advice as well as money management strategies.

Summary of Services:

The Financial Aid Office is available to support you with:

- General OSAP information.
- OSAP applications, required documents.
- OSAP appeals.
- Suggest alternatives to OSAP.
- Scholarships, bursaries, entrance awards.
- Canadore Work Study Program.
- iCan Work summer program.
- Budgeting.
- Money saving tips.

For more information, visit: [Paying for College - Canadore College](#)



Residence

Choosing to stay in residence is a great way to meet new people and make lifelong friends. Canadore offers some of the newest residences in Ontario. Choose from apartment-style residences or townhomes which provide single rooms allowing you to have your very own space. Each residence offers a full kitchen, three-piece bathroom, free wi-fi, fitness and games rooms, access to transportation, and laundry facilities.

Summary of Services:

- Residence provides housing to full-time Canadore College students attending the College Drive, Commerce Court, and Aviation Campuses in North Bay.
- Residence is more than just a place to live. Residence is a great place to make friends from other programs, participate in events, and seek support from the Residence Life staff.
- Residences are staffed 24/7 to support students at any time of day or night.
- Residences have multi-purpose lounge spaces for students to use including movie, cardio equipment, billiard, and study lounges.
- Residents can get involved in their community by joining our Residents Council. Like the Canadore Students' Council, the Residents Council acts as the voice for students in residence, advocating for the community and hosting events.

For more information, visit: [Residence - Canadore College](#)

Student Experience

Parking Services

Paid parking is in effect on all campuses in North Bay, 6:00 a.m. to 11:00 p.m., Monday to Friday. There is no fee for parking at the West Parry Sound Campus.

A parking permit is for use of marked parking spaces only and does not guarantee the availability of a parking space but constitutes a license to park on College property.

Hourly and daily rates are available to guests at a cost payable at the parking machine at the entrance of College Drive Lot 4, Aviation Lot 24, and Commerce Court Lot 26.

The College is located on private property. The College is under no legal obligation to provide parking and, therefore, is not responsible for loss or damage to vehicles while parked on campus. The College maintains the right to tow vehicles off the property.

No one may transfer a permit to another person without attending the Campus Security Office and having the new permit holder complete an application.

Bicycles may park in provided racks only. Bicycles found chained to trees, posts, etc. will be removed by the maintenance department and Campus Security will be notified.

For more information, visit: [Parking - Canadore College](#)

Public Transit

Included with your Digital ID student card, North Bay Transit is now operating Dynamic Dispatching at our North Bay campuses and across the City of North Bay. This convenient public transit booking and tracking system is now offered between 7:00 p.m. and 12:00 a.m., Monday through Friday, and 7:00 p.m. and 10:00 p.m. on Saturday.

Rides must be booked before 11:00 p.m. on Monday to Friday and before 9:00 p.m. on Saturdays to allow for pick-up and drop-off before the end of the transit service.

How to Book a Trip

By Smartphone App:

- Download the free myRide NBT app from the Apple or Google Play;
- Provide your information;
- Select your payment option (Digital ID pass, cash or transfer);
- The app will let you know when to expect your ride and where to wait;
- Watch your bus arrive in real time via the app; and
- Use the app to lead you to the convenient bus stop for pick up.

By Calling:

- Call transit dispatch at 705-474-0419

Fares and Payment Options:

- Fares for dynamic dispatching are the same as regular North Bay Transit fares and are paid upon boarding.

For more information, visit: [Public Transit - Canadore College](#)



Student Experience

Digital ID

Canadore is offering Digital ID student cards as a replacement for original plastic cards used in previous years. Through our partnership with Everest School Photography & Imaging, the Digital ID solution will be offered to every full-time student via High5.ID - the digital ID solution provider.

To obtain your Digital ID student card:

Visit <https://high5.id/p/nxTV6> and follow the instructions.

The setup for Digital ID is incredibly easy. No application is required, there is no software to download, and the full set up takes just a few minutes.

Please note that the Bus Pass on the Digital ID will become active on the first day of classes. Also, since this is not an app, please bookmark your digital ID for easy access on your phone.

If you have any questions or challenges with obtaining your Digital ID student card, please go to <https://high5.id/wp/contact-us/> and provide details on what happens when you follow the link on this page.

For more information, visit: [Digital ID - Canadore College](#)



Student Success Services

At Student Success Services, we understand that students may encounter challenges and distressing situations during their academic journey. That's why Student Success Services offers a deliberate range of support services to assist distressed students in navigating difficult times. Our dedicated team provides compassionate guidance and resources to help students cope with stress, anxiety, and other difficulties. From confidential counselling sessions to crisis intervention services, we are here to create memorable moments of support and empowerment for students, ensuring they feel connected and belonging to our Panther community. Additionally, we collaborate closely with faculty and staff to ensure that distressed students receive the necessary accommodations and support to succeed academically. Our goal is to foster a student-centric campus community where every Panther feels magnetic, supported, and equipped to reach their goals.

For more information, visit: [Student Success Services - Canadore College](#)

Student Experience

Supporting Students in Transition to Canadore College

Student Success Services offers a comprehensive array of learning and Transitional Supports tailored to Panther's needs:

Learning Support Appointments

Struggling with learning? Our support staff helps you improve your skills and overcome challenges. Whether it's time management, study strategies, note-taking techniques, writing and math support, or personalized learning plans, we'll work with you to maximize your strengths and achieve your academic goals.

[Book a Learning Support appointment online using iSucceed](#)

iSucceed

iSucceed is a centralized location for accessing supports, services and a variety of tools to help you in your academic journey at Canadore. With iSucceed, you will be able to:

- Book Appointments with select Student Success Services and academic support staff
 - Register for events and activities
 - Have access to campus-wide support and learning resources
 - Receive important notifications
- and so much more!

Once you are logged into Microsoft 365 with your student credentials, head over to **[iSucceed](#)** to learn more!

Peer Tutoring

Need extra help with course content? Our Peer Tutoring program provides one-on-one and group tutoring sessions at an affordable rate of \$20 for 10 hours. Students can request tutoring via the **[Peer Tutor Request Form](#)** on the Student Services webpage.

Academic Skills Workshops

Attend our Academic Workshops to enhance your study techniques and academic performance. Topic includes effective studying, note-taking strategies, and overcoming procrastination. Keep an eye out for **[upcoming workshops on iSucceed](#)**.

International Transition and Retention Support

Our International Transition, Retention and Support Coordinators offer specialized programming to assist international students in adjusting to college and Canadian life. From success coaching to academic skills sessions, we're here to support your personal and academic growth, answer your questions, and connect you with relevant resources.

[Book Appointment through iSucceed](#)

International Academic Support Hub

FREE help with English, Writing, APA, oral presentations, and conversation is available to all students through Canadore International Academic Support Hub. You can get help online or in person in room C106 College Drive Monday, Wednesday, Thursday, Friday from 9:30 am to 4:30 pm, and Tuesday from 10:30 am to 5:30 pm. Experienced teachers can meet with you individually or in a small group. To make a face-to-face or virtual appointment, sign in to Office365 and then use this link:

<https://isucceed.canadorecollege.ca/students/appointments/app/topic/33?siteId=1>

Student Experience

Conversation Club

Conversation Club meets every Tuesday from 4:30 to 5:30 pm at C106 College Drive. Everyone is welcome to come practice speaking English, share ideas, ask questions, and make new friends. Snacks and beverages are provided by the International Office. Let us know that you are coming by visiting: <https://isucceed.canadorecollege.ca/students/events/detail/241480>

With any questions, stop by International Academic Support Hub in C106 College Drive or e-mail Ksenia.Gvozdikova@canadorecollege.ca or Julia.Tignanelli@canadorecollege.ca



Accessible Learning Services

Accessible Learning Services provides support for students with disabilities, both permanent and temporary. From academic accommodations to assistive technology training, we're dedicated to ensuring all students have equal access to education. Students can register by filling the [Accessible Learning Services Online Form](#).

- Student Success Profiles (SSP aka Academic Accommodations).
 - Student Success Profiles (SSP) outlines the academic accommodations available to students with disabilities.
 - These accommodations could include extended time for tests/exams, note-taking assistance, or alternative formats for course materials.
 - SSP ensures that students receive the necessary support to succeed academically.
- Psycho-educational Testing Referrals.
 - Students who suspect they might have a disability but no documentation from a Regulated Health Care Professional will be supported through referral for psycho-educational assessment.
 - These assessments help identify students' strengths and challenges, guiding the development of personalized academic accommodation plans.
- Summer Transition Program: Top of the Class
 - Three-day program specifically designed for incoming first-year students with disabilities to ease the transition to post-secondary learning.
 - Top of the Class offers workshops, resources, and support services to help students navigate academic expectations, campus resources, and self-advocacy skills.

Student Experience

Mental Health and Wellbeing Supports

Through our Mental Health & Well-being Services, we offer a comprehensive range of support designed to nurture resilience, empowerment, and support. Our services encompass brief assessments, consultations, short-term counselling, community referrals, and workshops tailored to support students' well-being. Our dedicated team of Mental Health Navigators and Mental Health Nurse is available to assist students in clarifying problems, developing coping skills, and exploring opportunities for personal growth and change.

Students can easily access our mental health and well-being supports by requesting services via the Support Services Request Form. We are committed to fostering a campus culture where students feel supported, empowered, and equipped to thrive both academically and personally. Through CARES and our comprehensive mental health services, we strive to create a community where every Panther feels valued and supported on their journey to wellness.

This year we will be introducing CARES: Campus Allies for Resilience, Empowerment, and Support Peer Program as a vital component of our Pathways to Care model, providing Panthers with a network of individuals who share similar experiences and offer encouragement and referrals when needed.

If you want to connect with Mental Health & Well-being Services, fill out the [Support Services Request Form](#).

For more information, visit: [Mental Health Services - Canadore College](#)

Access and Inclusion

The Office of Access and Inclusion can help connect you to the appropriate services on and off campus; and help find solutions for any challenges and barriers you are experiencing. They strive to provide the support you need to help achieve your goals, both academically and personally.

Summary of Services:

- Assistance with preferred name changes across Canadore systems (learning management platform, logins, ID card etc.).
- Support for First Generation students. A First Generation student is a postsecondary student whose parents have never attended postsecondary studies.
- Provide programming and workshops.
- Assist with application for bursaries.
- Facilitate various campus events/awareness days.

For more information, visit: [Access and Inclusion - Canadore College](#)



Student Experience



Canadore Students' Council

The Canadore Students' Council (CSC) is made up of elected representatives from the student body to develop a cohesive on campus programming model that encourages cultural, educational, social and athletic development of student programming and leadership at Canadore College.

The CSC consists of three executive members (President, Vice President - Operations, and Vice President - Student Life), a representative from each of the four campuses (Aviation, College Drive, Commerce Court, and West Parry Sound), four campus committee members, and the College's Vice President, Strategic Infrastructure, Indigenous and Learner Services.

Summary of Services:

- Student events.
- Student emergency food bank.
- Clubs and associations.
- Student health insurance plan.

For more information, visit: [Students Council Services - Canadore College](#)

Canadore Student Emergency Food Bank

The Canadore Student Emergency Food Bank provides short-term food support to students in need. Eligible students can access one bag of food per month, up to three times per semester. A valid student ID is required. To apply, students must complete an application form and acknowledgment letter, and submit them online. Donations of food or money are always welcome to help support fellow students.

Canadore Student Emergency Food Banks are located at each campus for students in need:

Commerce Court Campus, E101

Aviation Campus, Y237

Education Centre Campus, G223, The Welcome Centre

West Parry Sound Campus, Room 115

For more information, visit: [Food Bank - Canadore College](#)

Student Experience

iCanLead Student Leadership Team

In 2017, Canadore College and Canadore Students' Council initiated peer-to-peer leadership development with the iCanLead Student Leadership Team. The leadership program brings students together and empowers them to become better local and regional citizens.

Program Outcomes:

- Improve participants' leadership skills to become active agents of change on campus and in the broader community.
- Develop campus and community development action plans and effect positive change.
- Develop student leadership capacity.

Canadore College has been working to develop custom modules and case studies for the program that are reflective of Canada's diverse cultures, traditions and knowledge, and will cover additional themes like anti-bullying, creating a caring and positive campus culture, active citizenship and more.

For more information, visit: [iCanLead Student Leadership Team - Canadore College](#)

Canadore Volunteers

The Canadore Volunteers program is an initiative that encourages the entire Canadore College community to engage in meaningful community service. Volunteering can involve a variety of activities, taking place occasionally over the course of a year, or during a weekly commitment to a specific cause.

Students are invited to create a Co-Curricular Record documenting their volunteer work to add to their career portfolio and be recognized for their efforts at Convocation.

For more information, visit: [Canadore Volunteers - Canadore College](#)

Experiential Learning

Experiential Learning (EL) can quite simply be defined as 'learning by doing.' David Kolb's Experiential Learning Cycle is most commonly used to describe the experiential learning process. Learners have an experience, engage in reflection about the experience, think abstractly about conclusions and applications from reflections, and apply the learning through active experimentation.

EL at Canadore provides students with hands-on experience in real and/or simulated work environments.

Whether an EL opportunity occurs at the college, in the community, or within a field-related workplace or industry, the purpose of these opportunities is to better prepare students for the workforce. EL opportunities will enrich your student experience and provide you with valuable exposure to potential employers and careers.



Examples of EL:

- Work/Field Placement
- Clinical Placement
- Service Learning
- Workplace/Lab Simulation
- Applied/Industry Sponsored Research
- Formal Course Projects
- Capstone Projects
- Job Shadow
- Performance/Artistic Production
- Internships
- Incubators/Entrepreneurial Activities
- Co-curricular Involvement Activities

For some EL activities, students will be required to complete/obtain Non-Academic Requirements (e.g., communicable disease screening, police vulnerable sector check, etc.) to be eligible to proceed with the experience. Students will be advised of any Non-Academic Requirements through program-specific materials contained within the program Student Success Guide, through Canadore's placement website, and as directed by faculty and/or a placement coordination staff.

For more information, visit: [Placement - Canadore College](#)

Student Experience

Research Centre

The Research Centre provides placement and paid experiential learning opportunities to students at Canadore depending on discipline and program. All paid student opportunities are advertised through the Centre for Career Development Job Portal found here: canadorecareerdevelopment.ca/home

Depending on the position, some students may have to qualify for financial aid. More information is available through the Centre for Career Development and the Research Centre.

The Research Centre also offers volunteer opportunities at the annual TEDx event. For more information on this event and how you can get involved, please email: Research.Centre@Canadorecollege.ca.

For more information, visit: [Research Centre - Canadore College](#)

First Peoples' Centre

The First Peoples' Centre offers comprehensive cultural and academic support for Indigenous learners attending Canadore, and reaches out to many more through recruitment, promotion, and community outreach projects.

Summary of Services:

- Counselling Services (academic, referrals).
- Liaison with internal/external stakeholders.
- Academic Advising.
- Student Advocacy.
- Attendance issues, students at risk.
- Peer tutoring, learning support, mentorship.
- Extra-curricular activities and events.
- Cultural events and activities.
- Learning strategies and life skills workshops.
- Cultural awareness presentations.
- Elder in Residence and Cultural Advisor.
- Leadership activities with Canadore Aboriginal Student Association.

For more information, visit: [First Peoples' Centre - Canadore College](#)

Canadore International

Canadore International has a team of International Student Advisors and is the College's hub for supporting international students. Canadore International also guides domestic students on study abroad opportunities, welcomes visiting international exchange students, and coordinates faculty exchanges.

Canadore International hosts a full suite of engagement, settlement, and advising programming on a yearly basis with international students as its primary audience. Examples of settlement programming include in-person workshops on matters such as housing, transportation and banking, job search/career programming workshops that touch on matters such as resume development and job search best practices for international students, and orientation programming (pre-departure and arrival sessions) for every semester. In addition, Canadore International maintains a specialized program to match domestic and international students for reciprocal cultural learning (our Twinning Program).

Summary of Services:

- International Student Advising - providing guidance and advice to ensure that students understand and follow the laws and regulations relating to their study permits.
- Host international cultural events for all students including Diwali, Lunar New Year, and Ramadan.
- Administer International Student Health Insurance Plan - advising international students on health insurance plan inclusion and exclusion.
- Communicate with international students through the iCent App, which includes useful features such as newsletters, frequently asked questions, important dates and deadlines, financial aid information, employment, health plan information, etc.

For more information visit: [Canadore International - Canadore College](#)

Student Experience

Campus Bookstore/The Campus Shop

The Campus Bookstore is your go-to shop for course textbooks, learning packs, and Canadore swag to show off your Panther pride. The bookstore is located at the College Drive Campus, however, you can place an order online and have it delivered directly to your home.

For textbooks, there are new, used, and digital options available.

Note: If your course requires courseware or online resources, please select new as there is no guarantee that codes will still be in a used book.

There is often an option to rent or buy. Renting is a good option if the book will not be needed for more than one term. Rental accounts can be set-up online. It is recommended that students place their orders online.

There is a buyback program available to students. The amount offered is based on the demand for the book as well as the condition of the book.

A student card and a debit card are required to complete any transaction.

For more information, visit: [Campus Store - Canadore College](#)

Library Services

The Harris Learning Library provides assistance and instructive guidance, access to resource materials, and a comfortable environment to study.

The Harris Learning Library has many services to support student learning.

- Friendly and helpful staff
- Information resources including books, games, streaming videos, audio books and electronic resources
- Access to materials from other libraries through InterLibrary Loan
- Individual and group study work spaces
- WiFi
- Copying and printing
- Stress buster activities such as puzzles, games, coloring sheets, and knitting baskets
- Weekly therapy dog visits

For more information, visit: [Harris Learning Library - Canadore College](#)



Student Experience

Health and Wellness

On-Campus Health Centre

Canadian Shield Health Care Services is Canadore's on-campus primary health care provider. The main clinic is located in The Village, room V304 at the Education Centre Campus (100 College Drive, North Bay). You'll also find scheduled remote clinics at our Commerce Court, Aviation, and West Parry Sound campuses.

Follow this link to book your appointment online at:

<https://cshs.inputhealth.com/ebooking#new>

Contact:

Phone: 705-618-7233 ext.1105

PrimaryCareNB@Canadianshieldhealth.com

Office Hours:

Monday thru Friday: 9:00 am – 5:00 pm

Evening appointments available alternating Fridays (4:00 pm to 8:00 pm)

Saturday: 8:00 am - 4:00 pm and 9:00 am – 1:00 pm (alternating, check booking link for schedule)

**Hours subject to change. Please check scheduling link in advance.*

NOTE: This is a OHIP covered and Fee-For-Service model. Please ensure your insurance provides coverage for the services you are requesting.

Student Health Insurance Plan

All full-time students who have paid the extended health plan fee are automatically enrolled in the guard.me Extended Health Plan at Canadore.

Registered full-time students are automatically enrolled in the health plan effective September 1 or January 1, depending on which semester you begin your studies.

If you withdraw from all classes and thereby are no longer a student of Canadore College, the Health Plan will no longer cover you effective immediately upon your withdrawal date.

For more information, visit:

[Domestic Health Insurance - Canadore College](#)

[International Health Insurance - Canadore College](#)

On-Campus Dental Clinic

The On-Campus Dental Clinic is run by Dental Hygiene faculty, staff, and students and offers a variety of services to patients.

Summary of Services:

- Free dental cleaning for everyone above the age of three.
- Referrals to medical doctors and dentists.
- Smoking cessation.
- Oral cancer screening.
- Mouth guards.
- Full oral examination (hard and soft tissue/teeth and gums).
- Nutritional counselling.
- Radiographs and duplication of radiographs.
- Professional teeth whitening.

For more information, visit: [On-Campus Dental Clinic - Canadore College](#)

Student Experience

Panther Sport and Wellness

Canadore offers Sport and Wellness programs to fit your schedule and lifestyle. There are recreation and extramural activities, varsity teams and leagues, and fitness and wellness classes to choose from. Workshops and campus life events are also offered at each campus.

Some of the activities include:

- Varsity sports include Men's and Women's Volleyball and Men's Basketball.
- Club Sports include Men's and Women's Hockey, Soccer, Men's Baseball and Women's Flag Football.
- Rec Sport: intramurals, drop-in sport, LUG hockey, REC2GO, trail access, Snowshoe Lending Program, and Bike Share Program.

For more information, visit: [Canadore Panthers - Canadore College](#)



Student Experience

Canadore Employment Solutions

Centre for Career Development

As an Employment Ontario service provider, Canadore Employment Solutions offers free, personalized support to help students prepare for employment, build experience, and make meaningful career connections.

Additional information can be found here: [Employment Solutions - Canadore College](#)

Canadore Alumni

Did you know that Canadore Alumni supports not only our graduates, but our current students as well? The department enhances the student experience through financial support, resources and collaboration with Panther Athletics, Canadore Students' Council, and the Student Food Bank on events and initiatives to promote student wellness. Canadore Alumni offers generous Children of Alumni bursaries and raises funds through events like the annual golf tournament to strengthen student awards opportunities.

For our graduates, Canadore Alumni provides lifelong access to amenities such as the campus fitness centres, the Harris Learning Library and the Centre for Career Development. We also facilitate class reunions and coordinate volunteer and networking opportunities that allow Alumni to connect and give back to their communities. Most notably, we host events across the country at which our Alumni can reconnect with classmates and other former students.

Graduates are encouraged to download the Canadore Alumni PERKS app to stay on top of news and upcoming events, keep in touch with the Alumni office and benefit from exclusive savings with local, provincial and national retail and service partners.

Additional information can be found here:

[Canadore Alumni - Canadore College](#)

[PERKS for Apple](#)

[PERKS for Android](#)

Canadore College Foundation

The Canadore College Foundation plays a vital role in supporting Canadore's students, facilities, programs and applied research, by facilitating the relationships and donations that help ensure the College's short and long-term fundraising goals are met.

Guided by Canadore's five strategic pillars: Student success, Program and Service Excellence, Innovation and Entrepreneurship, Connection to Community, and Sustainability, the Foundation actively collaborates with donors, alumni, and corporate partners to support growth, excellence, and financial sustainability at Canadore College, driving innovation and enriching our students' postsecondary experience.

Additional information can be found here:

[Canadore Foundation - Canadore College](#)



Student Experience

What is the Village?

The Village is a Centre of Excellence in Healthy aging. This world-class health and wellness facility is located in at 100 College Drive campus in North Bay. The only model of its kind in Canada, the facility is focused on collaborative interprofessional education and the integration of Indigenous, Eastern and Western healing and wellness practices. The Village integrates seniors on campus, creating an intergenerational space, where students and seniors learn with each other. The outcome is a reduction in the risk for social isolation, improved well-being, and a place where everyone is welcome. The Village offers over 60 student-led or student supported activities for Seniors at no cost. All activities support healthy aging, in the areas of physical activity, social connections, lifelong learning and technology support. Over 800 seniors per month engage in programming with students from a variety of programs from our Schools of Indigenous Studies, Human Care, Health Science and Social Services, and Sport and Recreation. In addition, The Village offers a comprehensive suite of student-run clinics, including general health, dental hygiene, safe mobility, cognitive stimulation, early childhood education, as well as specialized Indigenous classrooms and ceremonial areas. The Village continues to educate and train the next generation of health and wellness professionals. Theory delivered in the classroom seamlessly becomes practical experience in student-led activities and clinics. The next phase at The Village includes a long-term care facility on campus. Future plans also include intergenerational living opportunities for seniors and students and an affordable assisted living facility.

To find out more about The Village student opportunities including placements, campus work study positions or volunteering, email us at info.village@canadorecollege.ca to find out more. To learn more about Canadore College you can visit [The Village - Canadore College](#) and watch the following video [The Village - Canadore College](#).



Academic Resources

Important Dates and Deadlines

For more information, visit: [Important Dates and Deadlines - Canadore College](#)

Academic Delivery Plan

Canadore College looks forward to being a part of your learning journey. Canadore College is learner-focused, educating and training individuals to compete globally. The College connects people, education and employment. The College's approach focuses on flexible, applied and experiential learning across a variety of disciplines, tailored to the current and future needs of employers.

We continue to build a campus environment that is vibrant, welcoming, respectful, diverse and safe for all and one that supports individuals in conducting their best work. Diversity of ideas is a pre-requisite for tackling the great challenges we face, and an inclusive and equitable campus culture for teaching, learning and leading is necessary to ensure that diversity of ideas is embraced. (Canadore 2026)

The College makes available its academic delivery plan to ensure students are prepared and can complete their program requirements in the safest way possible. Programs may be delivered in-person, remote, hybrid, online or using a HyFlex approach.

For more information, visit: [Academic Delivery Plan - Canadore College](#)

Policies and Procedures

Students are advised to review and comply with all college policies and procedures.

For more information, visit: [Policies and Procedures - Canadore College](#)

Academic Integrity

What is Academic Integrity?

The International Center for Academic Integrity (2021) defines academic integrity as a commitment to five fundamental values: honesty, trust, fairness, respect, and responsibility. They believe that these five values, plus the courage to act on them even in the face of adversity, are truly foundational to the academy. Without them, everything that we do in our capacities as teachers, learners, and researchers loses value and becomes suspect.

An academic integrity offence can include transgressions such as cheating, falsification, impersonation, contract cheating, and inappropriate collaboration. It is important to be familiar with all possible offences and to know how to avoid them.

Canadore's Academic Integrity Policy defines academic integrity as "honest and responsible conduct in all academic activity." This policy details what constitutes a breach of academic integrity and what disciplinary action will be taken depending on the nature of the breach.

Faculty members may permit or prohibit the use of Generative Artificial Intelligence tools (i.e., ChatGPT) in each class. Students are advised to review their courses' Section Specific Information, and/or consult with their instructor, to learn about whether Generative Artificial Intelligence may be used for classroom learning.

For more information, visit: [Generative AI Position Statement - Canadore College](#)

Resources are available to help students maintain academic integrity. Speak with your professor(s) for more information.

Academic Resources



Program Navigation

Coordinators and Academic Advisors

Registered students will be notified of the name and contact information of their Program Coordinator and Academic Advisor.

Program Coordinators are responsible to:

- Monitor student progress and meet with students on academic intervention/academic probation to prepare individual learning plans, engaging the Dean (as needed).
- Lead and coordinate student progress meetings which discuss student academic, practical, and behavioral performance.
- Advise and assist students with academic issues and concerns when they cannot be resolved at a faculty level.
- Provide academic advisement on program transfer/exit options, and graduation requirements.

Academic Advisors are responsible to:

- Provide academic advice on:
 - adding or dropping courses to a semester course load.
 - applying for course substitutions and exemptions.
 - articulation opportunities and further studies.
- Monitor student progress and develop individual learning plans, engaging the Program Coordinator (as needed).

Course Outlines

Course outlines and section-specific information document the curriculum at the course level and support the learning process of students.

Course outlines and section-specific information are available for each course in iLearn.

All course outlines are publicly available and archived on the College's website: [Programs - Canadore College](#)

Academic Resources

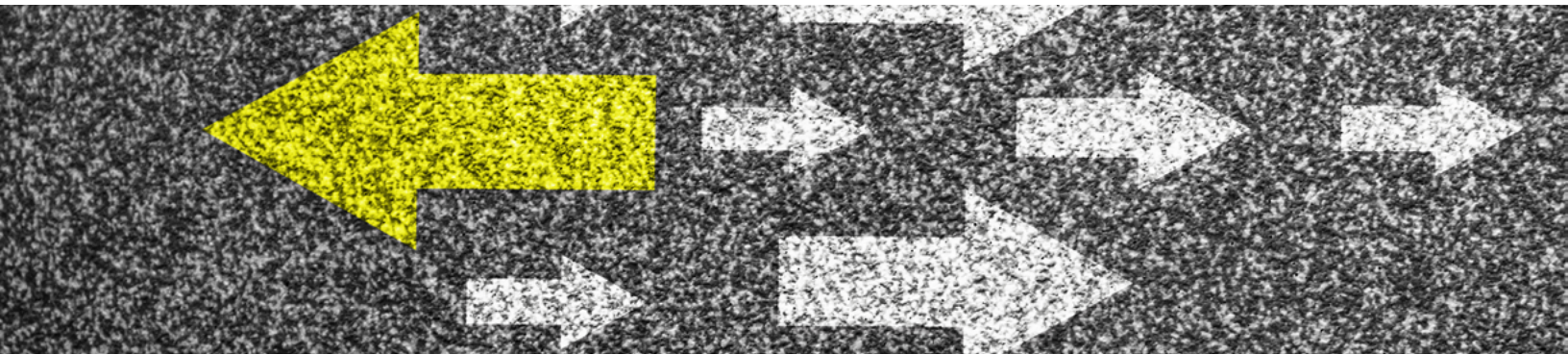
Credit Transfer and Pathways

If you have come to Canadore from another college or university, you may be able to transfer some of your previously earned credits! If you are beginning a second program within Canadore some of your previous classes may be transferable too. Additionally, after you graduate, you may want to pursue another credential at another institution and there's support for that as well!

Summary of Services:

- Assist with the Credit Transfer Application.
- Support through Advanced Standing process.
- PLAR – Prior Learning Assessment and Recognition.
- Provide Pathway Partners – other postsecondary institutions that have signed formal agreements with Canadore.
- Recommend other resources such as ONTransfer.ca (connects students to transfer opportunities within Ontario).
- Students may receive transfer credit or prior learning assessment and recognition (PLAR) credits for up to a maximum of 75% of their prescribed Canadore College program curriculum.

For more information, visit: [Credit Transfers - Canadore College](#)



Course Add/Drop

Students may add or drop courses through the Admissions Office using the [Online Add/Drop Form](#).

Extra course fees will apply for additional courses (above the normal course load for the session). Part-time students will be expected to pay for courses at the time of registration.

Students who are on Academic Probation may have additional restrictions placed on course registration/enrolment. Please refer to the program coordinator and/or the academic advisor of the program with any questions.

By adding/dropping courses, the student's status (full-time/part-time) may be affected. For students receiving financial aid, a status change may affect the student's entitlement. (It is the student's responsibility to consult with the Financial Aid Office for clarification.)

Students are advised to contact their program coordinator to discuss changes to their course load. Normally, this is done prior to submission of the Online Add/Drop Form and by the registration or deadline dates for the semester. See [Important Dates and Deadlines](#).

Requests for adding a course will be processed only if space is available, applicable pre-requisites are met, and no timetable conflicts exist when received for processing in the Admissions Office.

Note: A course may be repeated in the case of a failure or to improve competency or upgrade a mark. However, the original mark remains on the student record.

Academic Resources

Program Progression

The College is committed to ensuring deployment of a consistent, equitable and transparent assessment process that also enables timely feedback; to students as they work towards the achievement of learning outcomes.

For more information, visit: [Program Progression - Canadore College](#)

Academic Records

What are Academic Records?

Your academic record reflects your academic achievements. You may need it to apply for a job or to another college or university. Your name as it appears on your **STU-View record** will be printed on your credential and transcript. It is in your best interest to ensure your record is correct (e.g., proper spelling of your name).

The Office of the Registrar performs the following to assist you:

- Processes student grades and academic standing when these are received from the academic faculties.
- Computes grade points and grade point averages.
- Produces transcripts.
- Grants diplomas, certificates and degrees.

Your records (personal information) are the property of the college. The college is bound by the Freedom of Information and Protection of Privacy Act (2002). Only you (or someone with your written permission) can view and obtain a copy of your records. To protect your confidentiality and the college's liability, you must provide written consent for a third party to access or discuss personal information held by the college.

Transcripts and Credentials

What is a Transcript?

An official transcript is a detailed record of your academic history at Canadore College that includes an authorized signature.

Canadore is using a new Canadian digital credential platform called MyCreds™ to issue academic documents electronically. MyCreds™ provides fast and easy access to request and send your transcripts and credentials to academic institutions, employers, government offices and more, anytime, anywhere.

How do I order my eTranscript?

Fill out a Transcript Request form. Canadore College will process the request and you will be sent an email letting you know when it is available. We process transcripts daily in order of request received.

[Domestic Transcript Request Form](#)

[International Transcript Request Form](#)

For more information, visit: [Transcripts - Canadore College](#)

Student Course Feedback

Student Course Feedback Surveys are conducted each semester, or as required, to ensure students can provide feedback in all program courses.

The survey will be made available from within each course in its Survey tool during the last 4 weeks of the semester.

For more information, visit: [Student Course Feedback - Canadore College](#)

Academic Resources

Student Concerns Process

You may have concerns related to aspects of your college life, including issues related to teaching and learning, final grades, human rights and harassment, or college services. In all cases, you should first contact the department responsible for the service in question. If you are unsure of the responsible department, please contact the Deans' Office for assistance: Academic.Deansoffice@canadorecollege.ca

The process to address concerns varies depending on the area of concern. The [Student Concerns Process](#) provides information/guidance on how to deal with:

- Concerns with the teaching and learning process;
- Concerns with final grades;
- Concerns related to human rights and harassment; or
- Concerns with student and college services.



Technology Support

Bring Your Own Device (BYOD)

Bring Your Own Device (BYOD) is a program delivery model that requires and supports students to acquire and own the technology needed to complete their coursework when outside of the classroom, supplemented by on-campus labs and instruction. It is mandatory that ALL students attending Canadore College own the technology that meets, or exceeds, the technical needs of their programs.

For more information, visit: [Bring Your Own Device - Canadore College](#)

Self Service

Once you have your student number, you will gain access to [Self Service](#), a platform you will use on a regular basis. Through Self Service you will be able to ensure the accuracy of your student record, access your schedule and more! It is recommended you **not** use Google Chrome to access Self Service. The first time you log in, your PIN is your Date of Birth (D.O.B.) (ddmmyy). If you have forgotten your Student ID, e-mail admissions@canadorecollege.ca. If you experience any other login difficulty, e-mail service.desk@canadorecollege.ca. Instructions for logging in can also be found on-screen.



Technology Support

iLearn (D2L)

iLearn is the name of Canadore's Learning Management System (LMS).

iLearn provides access to course content, your grades and feedback, and may contain additional course activities and course resources (as uploaded by your instructor). Although you may have classes entirely or partially face-to-face or in the classroom, there will still be resources available to you through iLearn.

It is important to access iLearn often and download/use the Brightspace Pulse App to receive updates and notifications.

Your iLearn account will be created within 24 hours of registering in courses for your first semester. Course registration is completed online through your Self Service account.

For more information, visit: [iLearn - Canadore College](#)

Microsoft 365

Microsoft 365 is now available to all currently registered Canadore students. Microsoft 365 will give you access to helpful applications for completing assignments and communicating with your professors and classmates, including Word, Excel, OneNote, PowerPoint and Microsoft Teams.

Your Canadore Microsoft 365 account login is also your login for many other Canadore sites and services.

For more information, visit: [Microsoft 365 - Canadore College](#)



GREAT THINGS HAPPEN HERE